

## Payment Terms

We accept Visa, MasterCard, and American Express, and checks. Terms are Net Thirty (30) Days. Accounts with past due invoices over forty-five (45) days will be placed on credit hold. Accounts with past due invoices over 90 days will be suspended until payment is received. To open an account, customers must submit a credit application. Qualified customers will receive authorization after a credit check is completed. Payment by credit card is accepted while an account is suspended, or on credit hold. We reserve the right to revoke credit terms for non-payment or late payments.

## Prices

All prices are subject to change without notice.

## Shipping

Shipments are F.O.B. Baltimore, Maryland. KISS Technologies, LLC shall not be liable for carrier delay. Under normal conditions, orders will ship on the same day or next day as they are placed. Shipments are sent freight prepaid with actual shipping costs added to customer invoice.

## Damaged In Transit

Inspect all packages upon arrival. If a box has been damaged in transit, do not accept it. Inform the driver and KISS Technologies, LLC.

## KISS TECHNOLOGIES, LLC

tel: (410) 663-KISS [5477]      8517 Loch Raven Blvd.  
fax: (410) 665-2405              Baltimore, Maryland 21286  
Hours: 8:00AM - 4:30PM EST, Monday - Friday

## Return Policy

To return items, a RMA must be obtained within 30 days of the invoice date. Returned items must be received within 90 days of the invoice date. Merchandise sent without a RMA will be refused. No credit will be issued for individual components that were purchased in a kit. Credit will be issued for a kit only if the entire kit is returned. The customer will incur return shipping costs, unless product is defective.

## Warranty

KISS Technologies, LLC warrants that its products shall be free from manufacturing and quality defects for a period of 12 months after shipment to customer. Any part found defective under normal and correct use will be replaced at no charge. This warranty does not cover damages, including those caused by abuse, mishandling, accident, or unreasonable wear and tear. Straps are not warranted against soilage or staining. Closure material on straps is warranted for 60 days under normal use.

## Liability

Liability for breach of warranty shall be limited to product replacement, and customer waives all other remedies. We shall not be liable for loss of profits, loss of use, damages of any kind, or costs of replacement incurred by the customer.

## Other

Both merchant and customer within shall be governed by the laws of the State of Maryland. There shall be no modification to this agreement, except as agreed in writing signed by both parties.